

## Narrative

Selected Health and Well Being Board:

County Durham

Data Submission Period:

Q1 2015/16

Narrative

Remaining Characters

27,652

Please provide a brief narrative on overall progress in delivering your Better Care Fund plan at the current point in time with reference to the information provided within this return where appropriate.

### Intermediate Care plus

- Multi agency approach to deliver a short term intervention service to support avoiding unplanned admissions and hospital discharge. Agencies include statutory, independent and voluntary sector organisations.
- Supports the prevention agenda, acute admission avoidance and the Local Authority Care Act responsibilities.
- Twelve months review demonstrates partners have worked together to implement recording and reporting processes and tools with access to activity and performance not previously recorded or accessible by commissioners.
- Multi-disciplinary teams which are co-located provide a support environment with shared learning and confidence within the teams as well as the positive impact on patient experience.
- Secondary care is the main source of referrals, however, referrals from primary care to support admission avoidance has increased significantly over the twelve month period
- Patient experience surveys from services demonstrate high levels of satisfaction from patients
- Average length of stay in care homes, for short term care, has reduced from 23 days to 17 days
- Despite there being an increase in those patients requiring permanent care, the actual number of care home beds purchased has reduced by 2.8% from 13/14 to 14/15

### Home Equipment Loans

- Full procurement was underway during 14/15, new provider now mobilised with no impact on adverse experiences from service users
- A wealth of learning for commissioners and commissioning support on the commissioning and decommissioning of service

### Wheelchairs

- Commissioners are currently progressing market testing via request for information to identify innovation and new ways of delivery. A number of providers have responded and the feedback is currently being considered for incorporation into the service model and specification.

### Wellbeing for Life service

- Commissioned by Public Health and delivered by a consortium of statutory and voluntary and community not for profit providers this universal prevention service is providing asset/strength based approaches building individual and community resilience.
- It builds on the health trainer model, expanding to the development of community hubs /neighbourhood networks and is a key element of the LA's Care Act compliance as well as the CCGs prevention agenda.

Services that are being commissioned

